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OBJECTIVE I want to play a pivotal role in evaluating, recommending, and implementing IT infrastructure projects in a dynamic and progressive environment.

EXPERIENCE **Sp2** 2002 - Present Montreal / Ottawa / Toronto
Consultant

CLIENT – National Bank Financial Group / Banque National Groupe Financière

Business Analyst Systems for the Network Architecture Group

Achievements:

- Lead Business Analyst for the Network Synergy project at a leading Canadian chartered bank. Planned the consolidation and transition of the entire data network for the bank's financial arm, including the redesign and redeployment of major trading platforms (Bloomberg, Reuters, FiServ, iCAP, Sungard). The project delivered a large-risk trade floor move and data centre move.

CLIENT – Bell Canada

Business Analyst Systems (BAS) for Bell Systems & Technologies (BST) group.

Achievements:

- Lead Business Analyst for the Service Appointment project. Worked closely with development team to detect and resolve defects in code (Unit Testing), fulfillment of operational requirements (Validation Testing), Performance Measurement, Load Testing, User Acceptance Testing, and Operational Readiness Testing for this Enterprise (1,700+ users) application. Responsible for Testing Plan & Strategy, Test Case creation and defect tracking & resolution.
- Validation Testing on the NRMS-P and xDSL projects, and ongoing implementation of the **Cramer** operational support system (OSS) implementation across the Bell Canada Transport Network with particular focus on **Delivery Engine, Transport Engine, and Resource Manager**
- Created and optimized Database views (Oracle 9i / MSSQL 2005) for reporting and query purposes with legacy system data.
- Worked with Operations, IS/IT, VAR's (Accenture & Cramer) and developers to detect, analyze, and prioritize defects with the customization of the delivered product.
- Facilitated the deployment of the application to the user community (i.e. operations).
- Developed Test Requirements, Objectives, and Plans based on the Bell 3D documentation set (BRD, SRS, SDS, PDM).

CLIENT - SunLife Financial / Clarica

I won the mandate to overhaul a legacy database application for the remuneration of agents and brokers. In this role, I delivered the business case analysis for automating the conversion of data from one system to the other. I was then asked to implement the recommendations in my report, which I completed successfully and on time.

Achievements:

- Gathered business requirements for the merged application from SMEs and directors.
- Worked with SMEs to identify and reconcile any business rule conflicts by ensuring that merged data could still be distinguished by origin and treated accordingly.
- Determined the increase in transaction volume and caseload brought about by the merged business. Certified the viability of the application after the load increase.
- Made code changes to the application and verified with testers.
- Automated the process for merging the converting cases into the rebuilt application based on a conversion schedule that is in the full control of the client. Any change to that schedule is automatically reflected in the data-merging process.

EXPERIENCE Accenture

2000 – 2001

Montreal / Toronto

Consultant

I was responsible for the planning and implementation of technical infrastructure at project sites.

Achievements:

- Worked with SMEs and legacy application “owners” in the gathering of business requirements and technical requirements for the implementation of the enterprise-wide EAI (Enterprise Application Integration) program at a national telecommunications provider, using Vitria BusinessWare3 as the platform of choice.
- Deployed Sun servers (420R, 4500R), Solaris 2.7 & 2.8, Windows NT/2000 servers (Compaq), and Cisco 5000 series switches, servicing 500+ application users.
- In co-ordination with client network managers, I integrated new subnets into the client’s legacy global network, comprising tens of thousands of nodes and several hundred subnets.

EXPERIENCE Sun Life Financial

1997-2000

Montreal

Telecommunications Analyst

Senior member of the that group managed the Canadian IT infrastructure, comprising over 100 Windows NT servers, over 100 Netware servers, and over 5,000 office and mobile clients in 40+ sites across Canada. I actively supported implementation, delivery and development of network-based applications.

Achievements:

- I implemented Novell Netware 4.11, NDS, Novell Border Manager 3.5 (VPN, Firewall, and Proxy Services), ZenWorks, IBM 8270 Token Ring switches, 8265 & 8210 fibre-backbone switches, Cisco IGX 8400 wide-area switch with ATM WAN interfaces.
- I oversaw logistics pertaining to data/client migration in corporate-wide computing environment upgrade including hardware, software, and infrastructure involving 7,000 clients in multiple locations across Canada.
- I was the Technical Leader on Technology Upgrade Committee. I developed the deployment plan, created documentation, and oversaw on-site implementation, resulting in flawless installation right on schedule, nation-wide.

EXPERIENCE Multinet Communications

1990-1997

Montreal

Information Systems Manager

I was entirely responsible for the enterprise-wide management information system, including hardware and software investments and implementations, networking, database design and management, technical and user support.

Achievements:

- I initiated and led the project of designing, developing and implementing the corporate LAN/WAN allowing for the successful integration of 2 companies onto one network and opening it up for new applications.
- We partnered with engineers at Mitel and Memotec to design & implement the frame-relay WAN for data (IP & IPX) and voice (Nortel & Mitel equipment) – one of the first VoFR installations in Montreal.

TECHNICAL BACKGROUND

Skill	Yrs.	Skill	Yrs.
Network Administration & Security (CISSP & GSEC trained – certification pending)	10+	Citrix Winframe / Metaframe	7
TCP/IP & Routing Protocols	10+	Telephony (PBX, VoIP)	8
Cisco CCVP - VoIP (In progress) Cisco CCNA (Certified). Cisco Security & Firewall Management.	5	Java (Trained by Sun)	2
Windows NT/2000/XP, Terminal Services	10+	CCC / Harvest (Configuration Management)	1
Novell Netware 4.x & 5.x (Certified)	10+	Cramer 4 OSS Operations	2
LAN/WAN Token Ring, Ethernet, ATM, Frame Relay, T1, DSL, LAN-E	10	Oracle 8i, 9i Administration, MSSQL 2005 Administration	3
Unix (Solaris, Linux)	1	C++	1

EDUCATION**MBA****Mc Gill University**

Montreal

1995

- Major in International Finance.
- Included one semester foreign exchange at Erasmus Universiteit in Rotterdam, Holland.

Bachelor of Commerce**Concordia University**

Montreal

1990

- Major in Economics

AFFILIATIONS

- Member IEEE